**Planning for Winter…**

***I certainly hope you have been enjoying your summer.*** *It is sad to think that it will be over before we know it, but prepping for the next season is crucial in our business.*

*Please see the reverse side for winterization contract information.* ***Check that the service date works into your end-of-the-season plans****. If it doesn’t, give us a call as soon as you can and we will try our best to accommodate a better time. Keep in mind that weather delays often affect our schedule so dates are approximate.*

*Of course, as leaves begin to fall, baskets clog more quickly, so don’t forget to keep a closer eye on yours. Also, we always like to put out a reminder about the presence of dirt and debris left in your pool.****Leaves and other organic matter can wreak havoc on water chemistry and pool surfaces over the winter months****. If you do not think you will be able to have your pool clean before we place the cover, please let us know ahead of time so we can take care of it for you. It’s an extra charge and we need to schedule the additional time accordingly.*

***Thank you so much for your continued trust in Waterscapes, A Clear Difference****. We do everything we can to help our clients get the very most out of their swimming pools and spas. Please reach out if we can ever be of particular assistance. I wish you a wonderful end of the season filled with good health and good times!*

**COMPLETE WINTERIZATION SERVICE:**

Draining and winterization of all equipment and plumbing; securing all systems; Electrical and gas shutdown; Application of winter chemicals; Disassembly of support & deck equipment as needed; Covering of pool as required; Replacement of cover hardware, unusable brass anchors and/or aluminum stakes (parts billed separately); Installation of cover pump, garden hose and/or extension hose required to manage water level (parts billed separately); Evaluation of all equipment; If additional service is needed for filters and/or sweep, they are brought back to our shop at that time for cleaning and/or repair and returned in the Spring (billed separately). Spas closed on separate date incur an additional charge.

WATERSCAPES, A CLEAR DIFFERENCE POOL SERVICE, LLC:
2023 WINTERIZATION CONTRACT

***General Terms and Conditions****:*

* *Under the services mentioned, Waterscapes, A Clear Difference (WACD) will not be responsible for cracked tile, loose coping, water loss or damages due to animals, weather conditions or acts of God. WACD will not be responsible or liable for delays in contract date caused by shortages, weather conditions, strikes, acts of God or other circumstances beyond the control of WACD nor any ensuring damages incurred by the homeowner’s failure to comply with recognized suggested procedures for protection of pool, spa and/or water feature and its equipment throughout the year.*
* *WACD reserves the right to charge a separate fee if unable to service pool, spa and/or water feature on agreed upon date due to fault of customer or per lack of advanced change notice. Location of all stored equipment must be made known to and be accessible by WACD prior to or at time of service.*
* ***Complete payment is due on date of service****. Unpaid balances of more than thirty (30) days will be subject to a service charge of 2.5% per month. In the event any claim herein is referred to an attorney, customer agrees to pay reasonable attorney and/or court costs and mileage charges. Delinquent balance will result in termination of future services.*
* *WACD reserves the right add surcharges during the season, due to inflation/industry pricing volatility.*
* *WACD agrees to service the pool, spa and/or water feature for the owner or lessee whose name appears on the contract for the afore mentioned services in accordance to the terms set forth. All work to be performed in a substantial, worker-like manner.*
* *Your acceptance by signature on the original copy and return to our office will constitute a contract entered in accordance with the conditions stated.*

Margaret ODonnell